

Referral Form

Full Name										
Address										
Postcode			Tel	lephon	e Number		Mo	bile Nu	mber	
Email Addı	ress		_ l							
Date of Bir	th				I ident	ify my ge	ender as?			
Are you Disabled in				Yes		Do you have any mobility issues?		Yes		
any way?				No	mobil			No		
What is yo	ur etl	hnic gr	oup?	? Please	e tick one b	OX.				
White:	ı	Mixed:			Asian or As British:	sian	Black or Black Britis	sh:	Chinese or other	
White	'	White an	id Blac	ck	Indian		Black Caribbean		Chinese	
White Irish		White an Black Afr			Pakistani		Black Africa	ın	All other Ethnic groups	
White Other		White an	nd Asia	ın	Bangladesh	ii	Other Black Groups	(
		Any othe Mixed Backgrou			Any other Asian		Any other Black Background	,		

Your role: (tick one box only)

Carer Caring for one person (Caring includes caring for a person who is living seperately, either in the community or in residential care.)
Multiple Carer Caring for more than one person
Joint Carer Two or more people caring for one person
Mutual Carer Caring for someone who also cares for you

Who are you caring for?

Spouse	Neighbour
Child(ren)	Friend
Parent(s)	Other
Other relative(s)	

Please give a brief outline of your cared-fors condition(s) and the affects it has on your household and wellbeing.

Effects on your household and own wellbeing:	

Do you have the Last Power of Attorney for the person you care for?

Yes

No

Which of the following best describes your situation?

Please tick one box; if more than one applies, tick whichever describes your main activity.

In paid work full time	Retired from paid work
In paid work part time (30 hours or less per week)	Looking after home or family full time
Volunteer	
Student	

How did you hear about Carers Aid Torbay?

Is there a day, or time of day, which would suit you best for us to contact you to make an appointment to meet with you? (Please state)

These meetings can be at a venue of your choice, we usually meet with you in the comfort of your home, but if you would prefer to meet at one of the three Carers Centres in Torbay either at:

The Olive Carers Centre, St Edmunds - Torquay
Paignton Carers Centre - The Drummond Suite - Paignton Library (by appointment only)
Brixham Friends Centre - Penn Lane - Brixham (by appointment only)

Please tick the box of the centre which suits you best.

Due to GDPR regulations regarding data protection the next pages are about consent to hold the details we have asked on this form.

Please return the completed form to us at :

Carers Aid Torbay
The Olive Carers Centre
St Edmunds
Victora Park Road
Torquay
TQ1 3QH

or return by email to either steph@carersaidtorbay.co.uk or s.doolan@nhs.net



Privacy Notices & Data Protection

In accordance with the principles of the new Data Protection Act 2018 and the General Data protection Regulation (GDPR)

- The information we have asked for on the referral form you have completed is held securely on a database at Carers Aid Torbay.
- The database cannot be accessed from any device, or machine, outside of the main office.
- The information we have asked for on this form, is used by your named worker, and limited
 members of the office administration team. We use this information to help support you in
 your caring role and in order to see you at home if you have asked for a home visit.
- We care about your privacy, and keep recorded data, password protected. We keep written information regarding you, such as telephone messages, locked up in our filing cabinets, and shred this information when it is dealt with.
- Carers Aid Torbay is commissioned by Torbay and South Devon NHS Foundation Trust. We
 occasionally provide them with anonymised statistical information regarding age, and
 ethnicity for example to help with Government statistics. We also forward information to
 them, on your behalf in order to process Carers Emergency cards; Carers break monies,
 and to register for the Emotional Vouchers scheme, when needed. Please check their
 policies on data protection for further information.
- We will only use the information asked for the purposes stated and will not disclose the information to anyone outside of Carers Aid Torbay without your permission; unless it is of 'vital interest' and becomes critical to prevent serious harm and distress.
- You have a right at any time to view the information we hold and if you wish to have a copy
 of this, we will ensure you have it within one month free of charge.
- You can withdraw your consent at any time; if you do this, Carers Aid Torbay will remove your details immediately from their database.

Please sign below to state if you give consent for the data to be held on our databases for the uses explained above. Carers Aid Torbay must also inform that you do not have to give consent, and should you **not** give consent this will not impact on the services we can offer you.

Name			
Signature			

Date

Photography and Social Media

Again, in accordance with the principles outlines in the data protection Act 1998 and the general Data Protection Regulation (GDPR), we need to seek permission prior to taking and photographs which we may use in the future for events and socials. We may use these photographs for display purposes at other events, or on social media platforms, such as Facebook. If you do not want us to take your photograph, please tick the relevant box. If you do not give consent this will not impact on the services, you will receive.

I do not want my photograph displayed in anyway.

I am happy for Carers Aid Torbay to take photgraphs of me and use as they see fit.

Newsletters

We also like to send an annual newsletter of what's been happening at Carers Aid Torbay and also future events we have planned, if you do not want to receive this, please tick the box.

I do not want to receive the newsletter

If you would still like to look at what Carers Aid Torbay has been up to, or see what events we are holding, please look on our website- www.carersaidtorbay.co.uk.

How would you like Carers Aid Torbay to contact you?

We need to be clear on how you would like to be contacted following receipt of this form, please tick the box of your preferred method of communication. Please note if you select email it is important to make sure you clearly write your email address in the area provided and make it clear what is upper and lower case. Sometimes when Carers Aid Torbay first emails someone it can go into their spam box, so please keep checking that box too.

My preferred method of communication is:

Via my landline
Via my mobile
Via text message
Via email

Name

Signature

Date

Once we receive your referral, we will be in touch within three working days. We look forward to meeting you soon, and welcome to Carers Aid Torbay.